# Monthly Complaint Data

| Received from | Carried forward from previous month | Received during the month | Percentage of total client base | Total pending |
|---|---|---|---|---|
| | | | | |
| **Apr-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 2 | 0.00% | 0 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 2 | 0.00% | 0 |
| **Total** | **0** | **5** | **0.000005** | **0** |
| **May-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 1 | 0.00% | 0 |
| **Total** | **0** | **2** | **0.000005** | **0** |
| **Jun-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 2 | 0.00% | 0 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 1 | 0.00% | 0 |
| **Total** | **0** | **4** | **0.000005** | **0** |
| **Jul-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 2 | 0.00% | 0 |
| **Total** | **0** | **3** | **0.000005** | **0** |
| **Aug-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 5 | 0.00% | 0 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 2 | 0.00% | 0 |
| **Total** | **0** | **8** | **0.000005** | **0** |
| **Sep-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 1 | 0.00% | 0 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 3 | 0.00% | 0 |
| **Total** | **0** | **5** | **0.000005** | **0** |
| **Oct-24** | | | | |

| | | | | |
|---|---|---|---|---|
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 1 | 0.00% | 1 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 4 | 0.00% | 0 |
| **Total** | **0** | **6** | **0.000005** | **1** |
| **Nov-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 1 | 10 | 0.00% | 11 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 3 | 0.00% | 0 |
| **Total** | **1** | **14** | **0.000005** | **11** |
| **Dec-24** | | | | |
| Directly from investors | 0 | 0 | 0.00% | 0 |
| SEBI (SCORES) | 11 | 1 | 0.00% | 12 |
| Stock Exchanges | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 2 | 0.00% | 0 |
| **Total** | **11** | **3** | **0.000005** | **12** |

## Monthly Complaint Disposal Trend

| Month | Carried forward from previous month | Received | Resolved | Pending |
|---|---|---|---|---|
| Apr-24 | 0 | 5 | 5 | 0 |
| May-24 | 0 | 2 | 2 | 0 |
| Jun-24 | 0 | 4 | 4 | 0 |
| Jul-24 | 0 | 3 | 3 | 0 |
| Aug-24 | 0 | 8 | 8 | 0 |
| Sep-24 | 0 | 5 | 5 | 0 |
| Oct-24 | 0 | 6 | 5 | 1 |
| Nov-24 | 1 | 14 | 4 | 10 |
| Dec-24 | 11 | 3 | 13 | 1 |

## Annual complaint disposal trend

| Year | Carried forward from pervious year | Received during the year | Resolved during the year | Pending at the end of the year |
|---|---|---|---|---|
| 2024-25 | 0 | 50 | 49 | 1 |

| Resolved* | Pending at the end of the month** | | Average resolution time^ (in days) |
|---|---|---|---|
| | Pending for less than 3 months | Pending for more than 3 months | |
| | | | |
| 1 | 0 | | 3 |
| 2 | 0 | | 4 |
| 0 | 0 | | 0 |
| 2 | 0 | | 2 |
| **5** | **0** | | **2.25** |
| | | | |
| 1 | 0 | | 3 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 1 | 0 | | 2 |
| **2** | **0** | | **1.25** |
| | | | |
| 1 | 0 | | 3 |
| 2 | 0 | | 4 |
| 0 | 0 | | 0 |
| 1 | 0 | | 2 |
| **4** | **0** | | **2.25** |
| | | | |
| 1 | 0 | | 3 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 2 | 0 | | 3 |
| **3** | **0** | | **1.50** |
| | | | |
| 1 | 0 | | 3 |
| 5 | 0 | | 4 |
| 0 | 0 | | 0 |
| 2 | 0 | | 3 |
| **8** | **0** | | **2.50** |
| | | | |
| 1 | 0 | | 3 |
| 1 | 0 | | 2 |
| 0 | 0 | | 0 |
| 3 | 0 | | 3 |
| **5** | **0** | | **2.00** |
| | | | |

| | | | |
|---|---|---|---|
| 1 | 0 | | 3 |
| 0 | 1 | | 0 |
| 0 | 0 | | 0 |
| 4 | 0 | | 3 |
| **5** | **1** | | **1.50** |
| | | | |
| 1 | 0 | | 3 |
| 0 | 11 | | 11 |
| 0 | 0 | | 0 |
| 3 | 0 | | 3 |
| **4** | **11** | | **4.25** |
| | | | |
| 0 | 0 | | 0 |
| 11 | 1 | | 3 |
| 0 | 0 | | 0 |
| 2 | 0 | | 1 |
| **13** | **1** | | **1.00** |

| |
|---|
| |
| |

# Monthly Complaint Data

| Received from | Carried forward from previous month | Received during the month | Percentage of total client base | Total pending |
|---|---|---|---|---|
| **Apr-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 0 | 0.00% | 0 |
| **Total** | **0** | **1** | **0.000005** | **0** |
| **May-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 1 | 0.00% | 0 |
| **Total** | **0** | **2** | **0.000005** | **0** |
| **Jun-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 1 | 0.00% | 0 |
| Other Sources (if any) | 0 | 1 | 0.00% | 0 |
| **Total** | **0** | **3** | **0.000005** | **0** |
| **Jul-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 0 | 0.00% | 0 |
| **Total** | **0** | **1** | **0.000005** | **0** |
| **Aug-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 1 | 0.00% | 0 |
| Other Sources (if any) | 0 | 0 | 0.00% | 0 |
| **Total** | **0** | **2** | **0.000005** | **0** |
| **Sep-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 0 | 0.00% | 0 |
| **Total** | **0** | **1** | **0.000005** | **0** |
| **Oct-24** | | | | |
| Directly from investors | 0 | 1 | 0.00% | 0 |

| | | | | |
|---|---|---|---|---|
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 0 | 0.00% | 0 |
| **Total** | **0** | **1** | **0.000005** | **0** |
| **Nov-24** | | | | |
| Directly from investors | 0 | 0 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 1 | 0.00% | 0 |
| **Total** | **0** | **1** | **0.000005** | **0** |
| **Dec-24** | | | | |
| Directly from investors | 0 | 0 | 0.00% | 0 |
| SEBI (SCORES) | 0 | 0 | 0.00% | 0 |
| Depositories | 0 | 0 | 0.00% | 0 |
| Other Sources (if any) | 0 | 0 | 0.00% | 0 |
| **Total** | **0** | **0** | **0.000005** | **0** |

## Monthly Complaint Disposal Trend

| Month | Carried forward from previous month | Received | Resolved | Pending |
|---|---|---|---|---|
| Apr-24 | 0 | 1 | 1 | 0 |
| May-24 | 0 | 2 | 2 | 0 |
| Jun-24 | 0 | 3 | 3 | 0 |
| Jul-24 | 0 | 1 | 1 | 0 |
| Aug-24 | 0 | 2 | 2 | 0 |
| Sep-24 | 0 | 1 | 1 | 0 |
| Oct-24 | 0 | 1 | 1 | 0 |
| Nov-24 | 0 | 1 | 1 | 0 |
| Dec-24 | 0 | 0 | 0 | 0 |
| Jan-25 | 0 | 0 | 0 | 0 |
| Feb-25 | 0 | 0 | 0 | 0 |
| Mar-25 | 0 | 0 | 0 | 0 |
| Apr-25 | 0 | 0 | 0 | 0 |
| May-25 | 0 | 0 | 0 | 0 |
| Jun-25 | 0 | 0 | 0 | 0 |
| Jul-25 | 0 | 0 | 0 | 0 |
| Aug-25 | 0 | 0 | 0 | 0 |

## Annual complaint disposal trend

| Year | Carried forward from pervious year | Received during the year | Resolved during the year | Pending at the end of the year |
|---|---|---|---|---|
| 2024-25 | 0 | 12 | 12 | 0 |
| 2025-26 | 0 | 12 | 12 | 0 |

| Resolved* | Pending at the end of the month** | | Average resolution time^ (in days) |
|---|---|---|---|
| | Pending for less than 3 months | Pending for more than 3 months | |
| | | | |
| 1 | 0 | | 3 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| **1** | **0** | | **0.75** |
| | | | |
| 1 | 0 | | 3 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 1 | 0 | | 2 |
| **2** | **0** | | **1.25** |
| | | | |
| 1 | 0 | | 3 |
| 0 | 0 | | 0 |
| 1 | 0 | | 2 |
| 1 | 0 | | 2 |
| **3** | **0** | | **1.75** |
| | | | |
| 1 | 0 | | 3 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 0 | 0 | | 3 |
| **1** | **0** | | **1.50** |
| | | | |
| 1 | 0 | | 3 |
| 0 | 0 | | 0 |
| 1 | 0 | | 2 |
| 0 | 0 | | 0 |
| **2** | **0** | | **1.25** |
| | | | |
| 1 | 0 | | 3 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 0 | 0 | | 3 |
| **1** | **0** | | **1.50** |
| | | | |
| 1 | 0 | | 3 |

| | | | |
|---|---|---|---|
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| **1** | **0** | | **0.75** |
| | | | |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 1 | 0 | | 3 |
| **1** | **0** | | **0.75** |
| | | | |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| 0 | 0 | | 0 |
| **0** | **0** | | **0.00** |

